

Facts and Figures of the Austrian Tax and Customs Administration 2018

General Economic Data

General economic data	Figures 2017	Figures 2018
Gross domestic product (GDP) at current prices	369.9 bn euro	386.1 bn euro
Real GDP growth compared to previous year	2.6 %	2.7 %
Tax and contribution ratio (taxes and social security contributions)	41.9 %	42.2 %
Public deficit / surplus as a percentage of GDP	-0.7 %	+0.1 %

Tax Revenue

Federal tax revenue (UG 16)	Figures 2017	Figures 2018
Total federal tax revenue (preliminary)	84.82 bn euro	88.20 bn euro
- of which (excerpt)		
Value added tax (VAT) incl. import VAT	28.35 bn euro	29.35 bn euro
Wage tax	25.35 bn euro	27.18 bn euro
Income tax	3.95 bn euro	4.28 bn euro
Corporate income tax	7.90 bn euro	9.16 bn euro
Capital gains tax	2.75 bn euro	3.07 bn euro
Real estate transfer tax	1.10 bn euro	1.21 bn euro
Mineral oil tax	4.44 bn euro	4.49 bn euro
Excise duties on tobacco	1.87 bn euro	1.91 bn euro

Budget of the Tax & Customs Administration

Budget (preliminary success)	Figures 2017	Figures 2018
Staff expenses	573.20 m euro	585.37 m euro
Material expenses	97.95 m euro	95.67 m euro
Total disbursements	672.93 m euro	682.45 m euro

Staffing Level of the Tax & Customs Administration

Number of employees (as per 31.12 in FTEs)	Figures 2017	Figures 2018
Tax offices incl. tax office for duties, transfer taxes and gambling	6,551	6,575
Customs offices	1,481	1,484
Audit unit for large traders	492	478
Tax investigation unit	148	161
Financial police	438	434
Total	9,110	9,132

Customer Contacts

Tax offices customer contacts	Figures 2017	Figures 2018
FinanzOnline (FON) participants	4.54 m persons	4.80 m persons
Number of telephone calls	5.85 m phone calls	5.37 m phone calls
Average waiting time on the phone	64 seconds	62 seconds

Employee Tax Assessment

Tax offices employee tax assessment	Figures 2017	Figures 2018
FinanzOnline (FON) participants	4.03 m citizens	4.25 m citizens
Employee tax assessments handled (L1)	5.08 m decisions	5.31 m decisions
- of which handled without application (AANV)	0.77 m decisions	1.19 m decisions
Average processing time	24 calendar days	26 calendar days

Family Allowance

Tax offices family allowance	Figures 2017	Figures 2018
Requests and verifications handled	673,623 applications	664,488 applications
Average processing time	23 calendar days	27 calendar days
Family allowance disbursed	3.42 bn euro	3.76 bn euro

Business Assessment

Tax offices business assessment	Figures 2017	Figures 2018
FinanzOnline (FON) participants	0.52 m companies	0.55 m companies
Tax returns / decisions handled	2.35 m returns	2.42 m returns
Average processing time	23 calendar days	24 calendar days

External Audit

Audit measures of the tax administration	Figures 2017	Figures 2018
External audit tax offices (tax audit, special VAT audit/VAT measures abroad)	25,846 cases	22,463 cases
- resulting additional revenue	679.69 m euro	544.62 m euro
External audit of large-scale operations (BP, special VAT audit/VAT measures abroad)	3,652 cases	3,670 cases
- resulting additional revenue	994.00 m euro	726.95 m euro
Other audit measures (enquiries, reviews) tax offices	20,399 cases	29,352 cases
- resulting additional revenue	33.31 m euro	28.31 m euro
Other audit measures (enquiries, reviews) AULT	935 cases	901 cases
- resulting additional revenue	25.20 m euro	27.24 m euro
Joint audit of wage-dependent taxes (tax administration)	9,882 cases	9,723 cases
- resulting additional revenue	141.40 m euro	171.73 m euro

Anti-Fraud Measures

Anti-fraud measures	Figures 2017	Figures 2018
coercive measures by the tax investigation unit	273 cases	258 cases
Audits/reviews tax investigation unit	320 cases	319 cases
- resulting additional revenue	18.65 m euro	3.90 m euro
Examined businesses (financial police)	26,622 controls	27,317 controls
- thereby examined employees	47,118 persons	52,525 persons
Gambling controls	1,314 controls	953 controls

Tax Debts Tax Offices and Customs Offices

Tax offices tax debts	Figures 2017	Figures 2018
Enforceable tax arrears	1.73 bn euro	1.68 bn euro
Total arrears (maturity)	7.98 bn euro	7.99 bn euro
Payment quota (payment morale)	97.0 %	97.2 %

Customs offices tax debts	Figures 2017	Figures 2018
Enforceable tax arrears	0.54 bn euro	0.53 bn euro
Total arrears (maturity)	1.00 bn euro	1.03 bn euro

Goods Traffic / Tourist Traffic

Customs offices goods traffic / tourist traffic	Figures 2017	Figures 2018
Declarations for goods traffic	3.95 m cases	4.18 m cases
- of which controls	167,405 cases	169,866 cases
Tax refund statements (U34)	2.29 m pcs.	1.97 m pcs.
Controls of travellers	259,351 persons	230,234 persons
Revenue from customs	263.44 m euro	264.58 m euro

Excise Duties

Customs offices excise duties	Figures 2017	Figures 2018
Declarations (incl. licensed distilleries)	45,860 cases	82,377 cases
Official supervision excise duties	6,999 inspections	7,453 inspections

External Audit and Seizures Customs

Customs offices external audits	Figures 2017	Figures 2018
Customs audits	1,147 cases	906 cases
- resulting additional revenue	39.64 m euro	20.14 m euro
Mobile operations	2,034 cases	1,962 cases

Customs offices seizures	Figures 2017	Figures 2018
Confiscated cigarettes	7.2 m pcs.	29.9 m pcs.